Narrative Information for Biennial Agencies—DA 400

Division of the Budget
State of Kansas

Agency Kansas Board of Healing Arts
Program Administration and Regulation

September 15, 2026

Mr. Adam Proffitt, Director
Division of Budget
900 SW Jackson, Suite 504-N
Landon State Office Building
Topeka, Kansas 66612

Dear Mr. Proffitt,

As Executive Director of the Kansas State Board of Healing Arts, I hereby submit for your consideration the Fiscal Year 2028 budget document for the Board. It has been prepared in accordance with the instructions transmitted with your memo of July 6, 2026. To the best of my knowledge and belief, the information and explanation included in this budget request are correct and complete.

As always, my staff and I are prepared to provide any additional information which you or our budget analyst may require.

Sincerely,



Susan Gile, CMBE, Executive Director
Kansas State Board of Healing Arts

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Board Members



Abebe Abebe, M.D.
President
Shawnee
Term Expires: 06-30-2029



Stephanie Suber, D.O.
Vice President
Lawrence
Term Expires: 06-30-2027



Hana Albrecht D.O.
Lawrence
Term Expires: 06-30-2029



Mark Balderston, D.C.
Shawnee
Term Expires: 06-30-2030



Molly Black, M.D.
Shawnee
Term Expires: 06-30-2027



Richard Bradbury, D.P.M.
Salina
Term Expires: 06-30-2028



R. Jerry DeGrado, D.C.
Wichita
Term Expires: 06-30-2027



Tom Estep, M.D.
Wichita
Term Expires: 06-30-2029



Tobi Jeurink, D.C.
Olathe
Term Expires: 06-30-2030



Stephanie Kuhlmann, D.O.
Wichita
Term Expires: 06-30-2028



Vernon Mills, M.D.
Leavenworth
Term Expires: 06-30-2028



Monica Murnan
Public Member
Pittsburg
Term Expires: 06-30-2030



Travis Rickford
Public Member
Atwood
Term Expires: 06-30-2030



Donna Sweet, M.D.
Wichita
Term Expires: 06-30-2028



Sherri Wattenbarger, J.D.
Public Member
Overland Park
Term Expires: 06-30-2027

AGENCY MISSION

- Safeguard the public through licensure, education, and discipline of those who practice the healing arts in Kansas.

AGENCY PHILOSOPHY

- To protect the public by authorizing only those persons who meet and maintain required qualifications to be licensed in the healthcare professions regulated by the Board.
- To protect the health and safety of the public by effectively investigating complaints, enforcing applicable practice acts, and helping licensees improve their practice through education and training.
- To protect the public from incompetence or unprofessional conduct by persons who have been licensed to practice in Kansas and from unauthorized practice by persons and entities who are not licensed to practice in Kansas.

ABOUT THE BOARD

The Kansas State Board of Healing Arts ("KSBHA" or "Board"), created in 1957, currently licenses and regulates 16 healing arts and allied health professions in Kansas.

- Acupuncturist (L.Ac.)
- Athletic Trainer (A.T.)
- Contact Lens Distributor (CLD)
- Doctor of Chiropractic (D.C.)
- Doctor of Medicine & Surgery (M.D.)
- Doctor of Naturopathic Medicine (N.D.)
- Doctor of Osteopathic Medicine and Surgery (D.O.)
- Doctor of Podiatric Medicine (D.P.M.)
- Independent Certified Nurse Midwife (CNM-I)
- Occupational Therapist (O.T.)
- Occupational Therapy Assistant (O.T.A.)

- Physical Therapist Assistant (P.T.A.)
- Physical Therapist (P.T.)
- Physician Assistant (P.A.)
- Radiologic Technologist (L.R.T.)
- Respiratory Therapist (R.T.)

The agency is staffed by dedicated personnel who understand the mission of the agency and are committed to their respective job duties. In upholding their commitment to protect the public, Board staff will continue to issue licenses to professionals when qualifications are met; conduct timely investigations upon receipt of credible allegations that a licensee has committed a boundary violation or practiced outside the statutory scope; and when appropriate take disciplinary action to remediate the conduct of a licensee.

STATUTORY AUTHORITY

The Board's mission of public protection is based on the statutory recognition that has been part of the bedrock of Kansas law for more than 60 years to wit: "that the practice of the healing arts is a privilege…and is not a natural right of individuals" and that "provisions covering the granting of that privilege and its subsequent use, control and regulation" be directed toward "the end that the public shall be properly protected against unprofessional, improper, unauthorized and unqualified practice of the healing arts and from unprofessional conduct by persons licensed to practice..." K.S.A. 65-2801 *et seq.*

The Kansas Board of Healing Arts was established by the 1957 legislature. K.S.A. 65-2801 *et seq*. and is a composite of the former Board of Medical Registration and Examination, the Board of Osteopathic Examination and Registration, and the Board of Chiropractic Examinations. The structure of the Board is unique in that it is one of only three state medical boards in the country regulating Doctors of Medicine and Surgery, Doctors of Osteopathic Medicine, and Doctors of Chiropractic under a single Board. The Board consists of fifteen members; five members licensed as Doctors of Medicine and Surgery, three members licensed as Doctors of Osteopathy, three members licensed as Doctors of Chiropractic, one member licensed as a Doctor of Podiatric Medicine, and three members representing the general public of Kansas.

The Board has contracts with seven professional associations in accordance with K.S.A. 65-4924 which allows the Board the authority to enter into an agreement with the provider health committee of the appropriate state or county professional society or organization to

undertake those functions and responsibilities specified in the agreement and to provide for payment therefore from monies appropriated to the agency for that purpose.

STRATEGIC PLANNING

The agency is in the initial year of new 3-year Strategic Plan, which was approved by the Board in June of 2026 (see attached document). The plan serves as a guiding document to drive decision-making and action items for the agency. It is reviewed regularly to determine progress, identify areas of opportunity, note benchmarks, and align the agency budget with identified priorities.

AGENCY-WIDE OVERVIEW

Current Year

Overall, workload of the agency has continued to increase. The total number of providers licensed by the Board grew from 37,340 at the start of FY2026 to a current number of 38,786. It is also reflected in the current measured outcomes (below). The agency is committed to being resourceful and continuing to explore ways to streamline processes to meet growing demands. With a focus on modernization and a concerted proactive approach supported by the Board, leadership will utilize funds for identified efficiencies, quality assurance, and future preparedness. Essential to our mission of protecting the public, the care and retention of our dedicated staff remain at the forefront of all leadership initiatives.

- During the past year the agency has added focus on staff retention and well-being. Resources have been dedicated to upgrading office space, enhancing physical security, and adding amenities to improve the overall work environment.

- KSBHA was again recognized in 2026 as a Wellbeing First Champion by the Dr. Lorna Breen Heroes' Foundation for keeping licensing applications free of intrusive mental health questions and for communicating on an ongoing basis that it is safe to seek mental health care.

- The agency has embarked on an extended project to replace the current licensing software platform, which will no longer be supported by its vendor at the end of FY2027. Initial steps taken include Board review and authorization, required plan approval through the KITO Approval and Reporting System (KARS), and the requested FY2027 budget enhancement (below). The upgrade, to be funded entirely by the agency, will have positive impacts on efficiencies, modernization of operations, transparency, agency resources, and overall customer service.

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Division of the Budget — Agency Kansas Board of Healing Arts

State of Kansas — Program Administration and Regulation

Kansas State Board of Healing Arts
Outcome Measures

Outcomes	FY 2024 Actuals	FY 2025 Actuals	FY 2026 Actuals	FY 2027 Estimates	FY 2028 Estimates	FY 2029 Estimates
Number of Initial Licenses Issued:	4,278	4,289	4,601	4,763	4,930	5,102
Number of Initial Licenses Issued Within 10 days of Final Review:	2,169	2,762	3,199	3,714	4,226	4,809
Number of Complaints Received:	2,736	3,102	3,113	3,303	3,504	3,718
Investigations Opened:	609	544	580	589	601	613
Investigations Sent to Litigation and Opened as a Case:	195	210	183	196	209	222
Number of Application Cases Opened by Litigation:	498	496	552	579	606	634
Total Number of Litigation Cases:	693	706	735	775	815	856

The agency continues to review and enhance data processes which will best calculate performance measures. As a result, the data may be different from that submitted in years past. The data in this chart reflects what the agency believes demonstrates the true work effort of the staff

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Operations/Agency Structure

In support of the agency mission, the Board has one program (Operations), which consists of five departments. Each department fulfills a specific role in the overall program, but each is also reliant on other departments to complete its job duties. The five departments are:

- Licensing
- Disciplinary
- Litigation
- General Counsel
- Administration

Actual Position Data

The Kansas State Board of Healing Arts functions as a singular program with an allocation of 67 FTE (48 Regular and 19 Non-FTE Permanent) for FY2027.

Program FTE Breakdown	
Licensing	16
Disciplinary	18
Litigation	12
General Counsel	7
Administration*	14
Agency FTE Total	**67**

**Includes IT positions*

FY2026	Actual FTE Data	58 avg. FTE occupancy
FY2027	Approved FTE	67
FY2028	FTE Request	67
FY2029	FTE Request	67

The Kansas State Board of Healing Arts utilizes up to four Intern/Law Clerks periodically to assist with legal work needed and to aid students with their education. They are paid a nominal salary to as compensation for their time; they are not eligible for other state benefits and are not included in the overall count for staffing positions.

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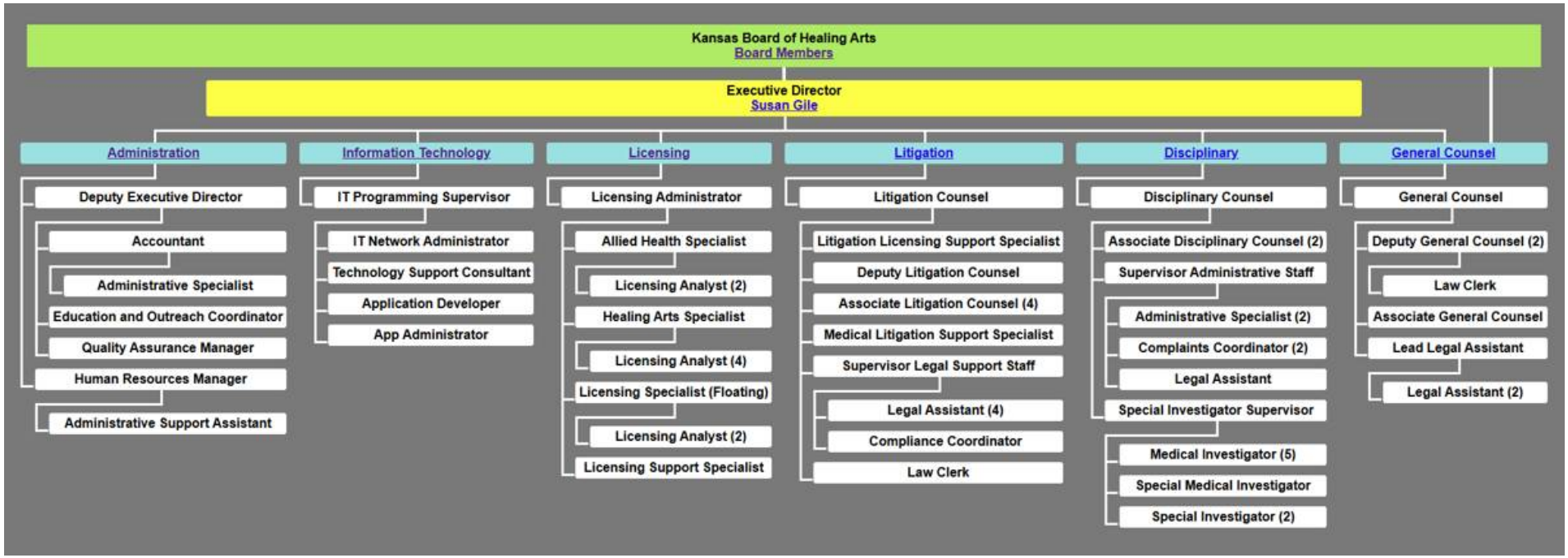
KSBHA Organizational Chart



Licensing Department

The Licensing Department is under the direction of an Administrator. The Licensing Department protects the public by authorizing only those who meet and maintain qualifications to engage in the health care professions regulated by this Board. Each profession has a different renewal cycle throughout the year. Each day the hard-working staff of the Licensing Department accomplish the tasks of issuing new licenses, reinstating cancelled licenses, processing status changes, and renewing current licenses.

- 42,363 total applications were processed during FY2026, representing a 7.9% increase from FY2025. This consists of all initial, reinstatement, renewal, and status change applications. Included in the total are 4,601 new licenses issued by the department, which shows a 7.4% increase from the previous year.

- The department continues to focus on application and renewal processing time. From FY2025 to FY2026 the number of licenses issued within 10 days of final review improved by 15.8%.

- Kansas became active in the Physical Therapy Licensure Compact in FY2026 enabling us to issue compact privileges to Physical Therapists and Physical Therapist Assistants. This enhances and streamlines the licensing and renewal processes for our compact privileged practitioners.

- Licensing has strengthened its collaboration with several professional healthcare associations across Kansas to support the ongoing improvements and modernization of practice agreements.

Disciplinary Department

The Disciplinary Department is under the direction of a Disciplinary Counsel. The Disciplinary Department is responsible for receiving complaints relating to licensed professionals' practice of their chosen field. These complaints typically fall into two categories: standard of care and unprofessional conduct violations. Occasionally, the agency receives an allegation of a person practicing without a license. All investigators possess backgrounds in either a medical field or investigations.

The Disciplinary Department investigators work diligently to investigate all matters alleging professional incompetence, unprofessional conduct, and other statutorily proscribed conduct promptly, professionally, and thoroughly. Completed investigations are submitted to review committees and advisory councils for fair and consistent recommendations. The Department continues to meet previously established objectives for conducting timely investigations.

- To broaden skillsets and increase awareness, the department as a group completed a 7-part training on Trauma Informed Interviewing.

- The department hosted a training "Current Trends in Prescription Drug Diversion and Abuse" presented by Donald Sullivan, R.Ph., Ph.D. The department also invited the Kansas State Board of Pharmacy to attend this event, as collaborative investigations and other projects are becoming more commonplace.

Litigation Department

The Litigation Department is under the direction of a Litigation Counsel and a Deputy Litigation Counsel, and consists of these attorneys, four Associate Litigation Counsel attorneys, and legal support staff. The department is responsible for protecting the public by using any and all statutory authority to caution, remediate, or discipline the Board's licensees where sufficient and competent evidence shows a licensee has violated the applicable statutes governing that licensee's practice. Such violations may indicate unprofessional conduct on the licensee's part or may raise questions as to a licensee's clinical competence. The Litigation Department is committed to remediating such violations where possible and carrying out recommended discipline when necessary.

The Litigation Department reviews evidence collected by the investigators in the Disciplinary Department, analyzes the evidence in light of the practice statutes, and presents the results of this analysis to the Board's Disciplinary Panel for the Panel's review and direction. The Disciplinary Panel is a subcommittee comprised of sitting Board members. Under the authority of the Disciplinary Panel, the attorneys attempt to resolve complaints and concerns regarding licensees through negotiated settlements or through litigation. Many cases are resolved by mutual agreement that result in either formal or informal resolutions.

When necessary, attorneys in the Litigation Department will initiate, litigate, and take cases to formal hearing on behalf of the Disciplinary Panel, either before the full Board, a Board-appointed presiding officer, or an administrative law judge from the Office of Administrative Hearings (OAH). Such litigation can involve a full discovery process, including the deposition of opposing parties and witnesses, and will often involve engaging and utilizing expert witnesses.

The Litigation Department is also responsible for monitoring licensees who are under Board order, and for acting as the liaison between the Board and various Professional Health Programs ("PHPs") for impaired providers. The Litigation Department also, in cooperation with the Board's Licensing Department, vets new applications for potential violations which may disqualify such new applicants from licensure under the practice statutes. The Litigation Department also collaborates with the Board's Quality Assurance Manager to ensure, through an audit process, that all licensees comply with the requirements for continuing medical education.

- To further support the agency mission of public protection, multiple members of our Litigation team attended training, conferences, or symposiums related to their work throughout the past year. Topics included regulatory legal practices, evolving trends within the medical field and its regulation, and other meetings which promoted networking amongst Boards nationwide.

- In FY2026, our Litigation team developed a "Special Disciplinary Panel", composed of three current Board members to specifically address cases which had been previously delayed.

General Counsel

The General Counsel Department is under the leadership of the General Counsel. The General Counsel (GC) department is responsible for providing a variety of legal services and advice to the Board and the Executive Director of the agency. Department staff are responsible for all agency related regulation drafting and revisions.

- The Department maintains an email help desk inbox, which is utilized by stakeholders and the public to submit hypothetical questions to our GC team.
- In accordance with 2022 HB 2087, KSA 77-440, our GC team completed the 5-year review of all rules and regulations adopted by KSBHA. GC also submitted the required accompanying report to the Joint Committee on Administrative Rules and Regulations (JCARR).
- The GC Team has worked with other departments to streamline processes surrounding their issuance of Corporate Certificates.

Administration

The Administration Department oversees all operations and strives to increase transparency and promote awareness of the role, programs, and regulatory actions of the agency to the staff, public, and healthcare stakeholders. In FY2026 the Administration Department continued to streamline processes with the goal of making the agency more efficient. The Executive Director meets with department heads weekly to ensure that there is transparent communication regarding the current projects of each department and how they may impact others. Notable events in FY2026 include:

- The Education and Outreach team continues to provide presentations upon request to educate and inform stakeholders about the Board. Additionally, the agency has expanded the platform of information sharing to include video vignettes on the agency website to further demonstrate transparency regarding the work of the Board.

- In FY2025, the Board received custody of patient records from Herington Hospital. At current point, staff have assisted over 500 patients obtain their requested medical records.

- The agency IT team continues to make enhancements to the agency website. This includes working toward full accessibility and improving the overall user experience.

Budget

The Board continues to be a fully fee-funded agency and an annual net contributor to the state general fund. In addition to supporting 100% of the allocated budget, the over 38,000 Kansas healthcare providers licensed by the Board are also the source of the annual $100,000 contribution to the state general fund and all state services to be utilized by the Board.

The Board received expenditure authority of $8,320,324 for FY2027 and is requesting an enhancement package of $1,185,605 to purchase new software, for a total of $9,505,929, all from the agency fee fund (information below in Capital Outlay and attached). This amount includes $5,000.00 in funds approved for the Board's hospitality fund, and $35,000.00 in funds approved for the Medical Records Maintenance Trust Fund. The Medical Records Trust Fund was created by the 2009 Legislature, for the purpose of paying for the storage, maintenance, and transfer of abandoned medical records that will be placed under the Board's custodial care, thereby allowing authorized patients to have access to their records while preserving their privacy and confidentiality rights.

No Limit Fund

The Board has one No Limit Fund. Expenditures from this fund are limited to costs associated with disciplinary proceedings. The agency must be prepared for substantial expenses in the event of prolonged or complex hearings. Points worth noting regarding the agency No Limit Fund:

- Monies in this fund cannot be used to pay any other costs of the agency.
- The cash balance must cover the agency's annual appropriation as well as all expenditures from the no limit fund.

REVENUE

It is important to note that the Board receives the majority of its revenue in May and June---the last two months of each fiscal year---when medical doctors renew their licenses and most professions graduate. To operate without a deficit throughout the entire fiscal year, the Board must start each fiscal year with a cash balance in its fee fund that equals approximately half of its expenditure limitation for the fiscal year.

Revenue estimates, based on current regulatory fees, are listed on the spreadsheet on the following page.

FY 2027: $9,475,821.00 ($9,340,821.00 available to agency)

FY 2028: $10,317,758.00 ($10,182,758.00 available to agency)

FY 2029: $11,163,783.00 ($11,028,783.00 available to agency)

The amount available to the agency accounts for $100,000 payment to SGF; and $35,000 for the sole use of the Medical Records Maintenance Trust Fund.

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Revenue Estimates

SCHEDULE OF FEES	FY24 ACTUAL COUNTS	FY24 ACTUAL AMOUNTS	FY25 ACTUAL COUNTS	FY25 ACTUAL AMOUNTS	FY26 ACTUAL COUNTS	FY26 ACTUAL AMOUNTS	FY27 EST. COUNTS	FY27 ESTIMATED AMOUNTS	FY28 EST. COUNTS	FY28 ESTIMATED AMOUNTS	FY29 EST. COUNTS	FY29 ESTIMATED AMOUNTS
AT APPLICATION	81	$ 6,480.00	76	$ 6,080.00	85	$ 6,800.00	88	$ 7,040.00	90	$ 7,200.00	93	$ 7,440.00
AT REINSTATEMENT	6	$ 480.00	-	$ -	-	$ -	5	$ 400.00	7	$ 560.00	9	$ 720.00
AT RENEWAL-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
AT RENEWAL-ONLINE	376	$ 25,192.00	354	$ 23,718.00	302	$ 20,234.00	350	$ 23,450.00	360	$ 24,120.00	370	$ 24,790.00
AT RENEWAL LATE-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
AT RENEWAL LATE-ONLINE	274	$ 19,728.00	312	$ 22,464.00	368	$ 26,496.00	370	$ 26,640.00	375	$ 27,000.00	380	$ 27,360.00
AT TEMP	10	$ 250.00	7	$ 175.00	15	$ 375.00	18	$ 450.00	19	$ 475.00	20	$ 500.00
CL DISTRIBUTOR APPLICATION	3	$ 450.00	2	$ 300.00	4	$ 600.00	5	$ 750.00	6	$ 900.00	7	$ 1,050.00
CL DISTRIBUTOR RENEWAL	-	$ -	15	$ 2,250.00	10	$ 1,500.00	12	$ 1,800.00	14	$ 2,100.00	16	$ 2,400.00
CNM APPLICATION	2	$ 200.00	1	$ 100.00	1	$ 100.00	2	$ 200.00	3	$ 300.00	4	$ 400.00
CNM RENEWAL	3	$ 225.00	-	$ -	-	$ -	3	$ 225.00	5	$ 375.00	7	$ 525.00
CNM LATE RENEWAL	6	$ 450.00	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
CNM REINSTATEMENT CANCELLED	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
CNM REINSTATEMENT REVOKED	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
						$ -						
DC APPLICATION	80	$ 24,000.00	64	$ 19,200.00	74	$ 22,200.00	80	$ 24,000.00	84	$ 25,200.00	87	$ 26,100.00
DC REINSTATEMENT	18	$ 7,200.00	11	$ 4,400.00	19	$ 7,600.00	20	$ 8,000.00	22	$ 8,800.00	25	$ 10,000.00
DC RENEWAL-PAPER	1	$ 430.00	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
DC RENEWAL-ONLINE	1,150	$ 414,000.00	1,046	$ 376,560.00	979	$ 352,440.00	1,000	$ 360,000.00	1,025	$ 369,000.00	1,050	$ 378,000.00
DC RENEWAL EX/IA-PAPER	-	$ -	-	$ -	2	$ 300.00	-	$ -	-	$ -	-	$ -
DC RENEWAL EX/IA-ONLINE	123	$ 18,450.00	105	$ 15,750.00	98	$ 14,700.00	120	$ 18,000.00	125	$ 18,750.00	130	$ 19,500.00
DC RENEWAL LATE-PAPER	1	$ 660.00	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
DC RENEWAL LATE-ONLINE	155	$ 71,300.00	158	$ 72,680.00	235	$ 108,100.00	245	$ 112,700.00	250	$ 115,000.00	255	$ 117,300.00
DC RENEWAL EX/IA LATE-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
DC RENEWAL EX/IA LATE-ONLINE	30	$ 6,150.00	48	$ 9,840.00	50	$ 10,250.00	55	$ 11,275.00	57	$ 11,685.00	60	$ 12,300.00
DC STATUS CHANGE	2	$ 350.00	3	$ 525.00	7	$ 1,225.00	10	$ 1,750.00	11	$ 1,925.00	12	$ 2,100.00
DC TEMP	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
DO APPLICATION	255	$ 76,500.00	152	$ 45,600.00	147	$ 44,100.00	200	$ 60,000.00	225	$ 67,500.00	250	$ 75,000.00
DO POST GRADUATE	95	$ 4,750.00	127	$ 6,350.00	115	$ 5,750.00	120	$ 6,000.00	125	$ 6,250.00	130	$ 6,500.00
DO REINSTATEMENT	18	$ 7,200.00	18	$ 7,200.00	18	$ 7,200.00	20	$ 8,000.00	22	$ 8,800.00	24	$ 9,600.00
DO RENEWAL-PAPER	-	$ -	2	$ 860.00	-	$ -	-	$ -	-	$ -	-	$ -
DO RENEWAL-ONLINE	1,150	$ 414,000.00	1,062	$ 382,320.00	1,307	$ 470,520.00	1,375	$ 495,000.00	1,400	$ 504,000.00	1,425	$ 513,000.00
DO RENEWAL EX/IA-PAPER	2	$ 300.00	7	$ 1,050.00	1	$ 150.00	-	$ -	-	$ -	-	$ -
DO RENEWAL EX/IA-ONLINE	210	$ 31,500.00	240	$ 36,000.00	231	$ 34,650.00	240	$ 36,000.00	245	$ 36,750.00	250	$ 37,500.00
DO RENEWAL LATE-PAPER	-	$ -	1	$ 660.00	3	$ 1,980.00	-	$ -	-	$ -	-	$ -
DO RENEWAL LATE-ONLINE	422	$ 194,120.00	389	$ 178,940.00	433	$ 199,180.00	440	$ 202,400.00	445	$ 204,700.00	450	$ 207,000.00
DO RENEWAL EX/IA LATE-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
DO RENEWAL EX/IA LATE-ONLINE	94	$ 19,270.00	69	$ 14,145.00	76	$ 15,580.00	80	$ 16,400.00	82	$ 16,810.00	85	$ 17,425.00
DO STATUS CHANGE	14	$ 2,450.00	13	$ 2,275.00	18	$ 3,150.00	20	$ 3,500.00	22	$ 3,850.00	25	$ 4,375.00
DO TEMP	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -

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Division of the Budget — Agency Kansas Board of Healing Arts

State of Kansas — Program Administration and Regulation

SCHEDULE OF FEES	FY24 ACTUAL COUNTS	FY24 ACTUAL AMOUNTS	FY25 ACTUAL COUNTS	FY25 ACTUAL AMOUNTS	FY26 ACTUAL COUNTS	FY26 ACTUAL AMOUNTS	FY27 EST. COUNTS	FY27 ESTIMATED AMOUNTS	FY28 EST. COUNTS	FY28 ESTIMATED AMOUNTS	FY29 EST. COUNTS	FY29 ESTIMATED AMOUNTS
DPM ENDORSEMENT	8	$ 2,400.00	10	$ 3,000.00	7	$ 2,100.00	10	$ 3,000.00	11	$ 3,300.00	12	$ 3,600.00
DPM REINSTATEMENT	2	$ 600.00	1	$ 300.00	1	$ 300.00	1	$ 300.00	1	$ 300.00	1	$ 300.00
DPM POST GRAD PERMIT	-	$ -	-	$ -	4	$ 200.00	5	$ 250.00	6	$ 300.00	7	$ 350.00
DPM RENEWAL-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
DPM RENEWAL-ONLINE	105	$ 33,600.00	117	$ 37,440.00	104	$ 33,280.00	110	$ 35,200.00	115	$ 36,800.00	120	$ 38,400.00
DPM RENEWAL EX/IA-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
DPM RENEWAL EX/IA-ONLINE	7	$ 1,050.00	21	$ 3,150.00	12	$ 1,800.00	14	$ 2,100.00	15	$ 2,250.00	16	$ 2,400.00
DPM RENEWAL LATE-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
DPM RENEWAL LATE-ONLINE	7	$ 2,373.00	-	$ -	3	$ 1,017.00	5	$ 1,695.00	6	$ 2,034.00	7	$ 2,373.00
DPM RENEWAL EX/IA LATE-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
DPM RENEWAL EX/IA LATE-ONLINE	-	$ -	-	$ -	4	$ 660.00	5	$ 825.00	6	$ 990.00	7	$ 1,155.00
DPM STATUS CHANGE	2	$ 350.00	1	$ 175.00	-	$ -	1	$ 175.00	1	$ 175.00	1	$ 175.00
DPM TEMP	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
LAc APPLICATION	6	$ 990.00	7	$ 1,155.00	6	$ 990.00	10	$ 1,650.00	11	$ 1,815.00	12	$ 1,980.00
LAc RENEWAL-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
LAc RENEWAL-ONLINE	-	$ -	39	$ 4,875.00	42	$ 5,250.00	50	$ 6,250.00	55	$ 6,875.00	60	$ 7,500.00
LAc EXEMPT/INACTIVE RENEWAL-PAPER	47	$ 5,875.00	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
LAc EXEMPT/INACTIVE RENEWAL-ONLINE	1	$ 100.00	2	$ 200.00	10	$ 1,000.00	12	$ 1,200.00	13	$ 1,300.00	14	$ 1,400.00
LAc RENEWAL LATE-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
LAc RENEWAL LATE-ONLINE	9	$ 1,575.00	15	$ 2,625.00	20	$ 3,500.00	22	$ 3,850.00	25	$ 4,375.00	27	$ 4,725.00
LAc EXEMPT/INACTIVE RENEWAL LATE-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
LAc EXEMPT/INACTIVE RENEWAL LATE-ONLINE	2	$ 250.00	1	$ 125.00	-	$ -	1	$ 125.00	1	$ 125.00	1	$ 125.00
LAc STATUS CHANGE	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
LAc REINSTATEMENT CANCELLED	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
LAc REINSTATEMENT REVOKED	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
LRT APPLICATION	315	$ 18,900.00	350	$ 21,000.00	340	$ 20,400.00	350	$ 21,000.00	355	$ 21,300.00	360	$ 21,600.00
LRT REINSTATEMENT	53	$ 3,180.00	46	$ 2,760.00	54	$ 3,240.00	60	$ 3,600.00	65	$ 3,900.00	70	$ 4,200.00
LRT TEMP	79	$ 1,975.00	77	$ 1,925.00	75	$ 1,875.00	80	$ 2,000.00	85	$ 2,125.00	90	$ 2,250.00
LRT RENEWAL-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
LRT RENEWAL-ONLINE	3,220	$ 144,900.00	3,180	$ 143,100.00	3,403	$ 153,135.00	3,400	$ 153,000.00	3,500	$ 157,500.00	3,600	$ 162,000.00
LRT RENEWAL LATE-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
LRT RENEWAL LATE-ONLINE	280	$ 14,000.00	399	$ 19,950.00	262	$ 13,100.00	300	$ 15,000.00	310	$ 15,500.00	320	$ 16,000.00
LRT STATUS CHANGE	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
MD APPLICATION	1,647	$ 494,100.00	616	$ 184,800.00	655	$ 196,500.00	1,000	$ 300,000.00	1,250	$ 375,000.00	1,500	$ 450,000.00
MD EDUCATIONAL	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
MD INSTITUTIONAL	5	$ 1,150.00	17	$ 3,910.00	12	$ 2,760.00	15	$ 3,450.00	16	$ 3,680.00	17	$ 3,910.00
MD POST GRADUATE	331	$ 16,550.00	329	$ 16,450.00	381	$ 19,050.00	400	$ 20,000.00	425	$ 21,250.00	450	$ 22,500.00
MD LIMITED REINSTATEMENT	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
MD REINSTATEMENT-CANCELLED	110	$ 44,000.00	94	$ 37,600.00	123	$ 49,200.00	125	$ 50,000.00	130	$ 52,000.00	135	$ 54,000.00
MD REINSTATEMENT-REVOKED	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
MD RENEWAL-PAPER	4	$ 1,720.00	204	$ 87,720.00	-	$ -	40	$ 17,200.00	30	$ 12,900.00	20	$ 8,600.00
MD RENEWAL-ONLINE	7,410	$ 2,445,300.00	6,825	$ 2,457,000.00	8,261	$ 2,973,960.00	8,500	$ 3,060,000.00	9,000	$ 3,240,000.00	9,500	$ 3,420,000.00
MD RENEWAL EX/IA-PAPER	28	$ 4,200.00	41	$ 6,150.00	-	$ -	15	$ 2,250.00	10	$ 1,500.00	5	$ 750.00
MD RENEWAL EX/IA-ONLINE	1,694	$ 254,100.00	1,580	$ 237,000.00	1,766	$ 264,900.00	2,250	$ 337,500.00	2,500	$ 375,000.00	2,750	$ 412,500.00
MD RENEWAL LATE-PAPER	-	$ -	75	$ 49,500.00	-	$ -	15	$ 9,900.00	10	$ 6,600.00	5	$ 3,300.00
MD RENEWAL LATE-ONLINE	1,778	$ 711,200.00	1,830	$ 841,800.00	1,316	$ 605,360.00	2,000	$ 920,000.00	2,500	$ 1,150,000.00	3,000	$ 1,380,000.00
MD RENEWAL EX/IA LATE-PAPER	2	$ 460.00	1	$ 230.00	-	$ -	-	$ -	-	$ -	-	$ -
MD RENEWAL EX/IA LATE-ONLINE	350	$ 71,750.00	540	$ 110,700.00	328	$ 67,240.00	400	$ 82,000.00	500	$ 102,500.00	550	$ 112,750.00
MD STATUS CHANGE	73	$ 12,775.00	57	$ 9,975.00	60	$ 10,500.00	65	$ 11,375.00	70	$ 12,250.00	75	$ 13,125.00

Narrative Information for Biennial Agencies—DA 400

Division of the Budget — Agency Kansas Board of Healing Arts

State of Kansas — Program Administration and Regulation

SCHEDULE OF FEES	FY24 ACTUAL COUNTS	FY24 ACTUAL AMOUNTS	FY25 ACTUAL COUNTS	FY25 ACTUAL AMOUNTS	FY26 ACTUAL COUNTS	FY26 ACTUAL AMOUNTS	FY27 EST. COUNTS	FY27 ESTIMATED AMOUNTS	FY28 EST. COUNTS	FY28 ESTIMATED AMOUNTS	FY29 EST. COUNTS	FY29 ESTIMATED AMOUNTS
MD TEMP PERMIT	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
MD LIMITED PERMIT	1	$ 30.00	1	$ 30.00	-	$ -	-	$ -	-	$ -	-	$ -
MD LIMITED PERMIT RENEWAL	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
MD VISITING	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
MD MISC	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
ND ACUPUNCTURE CERTIFICATE	2	$ 40.00	14	$ 280.00	16	$ 320.00	18	$ 360.00	20	$ 400.00	22	$ 440.00
ND APPLICATION	6	$ 990.00	2	$ 330.00	4	$ 660.00	5	$ 825.00	6	$ 990.00	7	$ 1,155.00
ND REINSTATEMENT	1	$ 155.00	1	$ 155.00	1	$ 155.00	-	$ -	-	$ -	-	$ -
ND RENEWAL-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
ND RENEWAL-ONLINE	36	$ 4,500.00	44	$ 5,500.00	43	$ 5,375.00	50	$ 6,250.00	55	$ 6,875.00	60	$ 7,500.00
ND LATE RENEWAL	9	$ 1,305.00	4	$ 580.00	5	$ 725.00	6	$ 870.00	7	$ 1,015.00	8	$ 1,160.00
ND TEMP	1	$ 30.00	-	$ -	1	$ 30.00	-	$ -	-	$ -	-	$ -
OT APPLICATION	171	$ 13,680.00	153	$ 12,240.00	177	$ 14,160.00	185	$ 14,800.00	190	$ 15,200.00	195	$ 15,600.00
OT REINSTATEMENT	23	$ 1,840.00	16	$ 1,280.00	15	$ 1,200.00	20	$ 1,600.00	25	$ 2,000.00	30	$ 2,400.00
OT RENEWAL-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
OT RENEWAL-ONLINE	1,739	$ 125,208.00	1,856	$ 133,632.00	1,890	$ 136,080.00	2,000	$ 144,000.00	2,250	$ 162,000.00	2,500	$ 180,000.00
OT RENEWAL LATE-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
OT RENEWAL LATE-ONLINE	158	$ 12,166.00	73	$ 5,621.00	80	$ 6,160.00	100	$ 7,700.00	105	$ 8,085.00	110	$ 8,470.00
OT STATUS CHANGE	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
OT TEMP	44	$ 1,100.00	36	$ 900.00	38	$ 950.00	50	$ 1,250.00	55	$ 1,375.00	60	$ 1,500.00
						$ -						
OTA APPLICATION	59	$ 4,720.00	42	$ 3,360.00	43	$ 3,440.00	50	$ 4,000.00	75	$ 6,000.00	100	$ 8,000.00
OTA REINSTATEMENT	14	$ 1,120.00	14	$ 1,120.00	13	$ 1,040.00	15	$ 1,200.00	20	$ 1,600.00	25	$ 2,000.00
OTA RENEWAL-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
OTA RENEWAL-ONLINE	840	$ 60,480.00	873	$ 62,856.00	852	$ 61,344.00	950	$ 68,400.00	975	$ 70,200.00	1,000	$ 72,000.00
OTA RENEWAL LATE-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
OTA RENEWAL LATE-ONLINE	91	$ 7,007.00	44	$ 3,388.00	49	$ 3,773.00	50	$ 3,850.00	60	$ 4,620.00	70	$ 5,390.00
OTA TEMP	31	$ 775.00	16	$ 400.00	24	$ 600.00	30	$ 750.00	40	$ 1,000.00	50	$ 1,250.00
PA APPLICATION	166	$ 33,200.00	179	$ 35,800.00	209	$ 41,800.00	220	$ 44,000.00	230	$ 46,000.00	240	$ 48,000.00
PA REINSTATEMENT	20	$ 5,000.00	16	$ 4,000.00	22	$ 5,500.00	30	$ 7,500.00	40	$ 10,000.00	50	$ 12,500.00
PA RENEWAL-PAPER	2	$ 300.00	1	$ 150.00	8	$ 1,200.00	-	$ -	-	$ -	-	$ -
PA RENEWAL-ONLINE	1,200	$ 180,000.00	1,327	$ 199,050.00	1,295	$ 194,250.00	1,350	$ 202,500.00	1,400	$ 210,000.00	1,450	$ 217,500.00
PA RENEWAL LATE-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
PA RENEWAL LATE-ONLINE	332	$ 69,056.00	292	$ 60,736.00	400	$ 83,200.00	420	$ 87,360.00	430	$ 89,440.00	440	$ 91,520.00
PA TEMP	10	$ 300.00	17	$ 510.00	17	$ 510.00	20	$ 600.00	22	$ 660.00	25	$ 750.00
PT APPLICATION	282	$ 22,560.00	282	$ 22,560.00	221	$ 17,680.00	300	$ 24,000.00	320	$ 25,600.00	330	$ 26,400.00
PT REINSTATEMENT	37	$ 2,960.00	26	$ 2,080.00	20	$ 1,600.00	25	$ 2,000.00	27	$ 2,160.00	30	$ 2,400.00
PT RENEWAL-PAPER	2	$ 140.00	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
PT RENEWAL-ONLINE	3,221	$ 215,807.00	3,359	$ 225,053.00	3,426	$ 229,542.00	3,600	$ 241,200.00	3,700	$ 247,900.00	3,800	$ 254,600.00
PT RENEWAL LATE-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
PT RENEWAL LATE-ONLINE	183	$ 13,176.00	110	$ 7,920.00	158	$ 11,376.00	175	$ 12,600.00	180	$ 12,960.00	185	$ 13,320.00
PT TEMP	40	$ 1,000.00	40	$ 1,000.00	30	$ 750.00	40	$ 1,000.00	45	$ 1,125.00	50	$ 1,250.00

Narrative Information for Biennial Agencies—DA 400

Division of the Budget — Agency Kansas Board of Healing Arts

State of Kansas — Program Administration and Regulation

SCHEDULE OF FEES	FY24 ACTUAL COUNTS	FY24 ACTUAL AMOUNTS	FY25 ACTUAL COUNTS	FY25 ACTUAL AMOUNTS	FY26 ACTUAL COUNTS	FY26 ACTUAL AMOUNTS	FY27 EST. COUNTS	FY27 ESTIMATED AMOUNTS	FY28 EST. COUNTS	FY28 ESTIMATED AMOUNTS	FY29 EST. COUNTS	FY29 ESTIMATED AMOUNTS
PTA APPLICATION	80	$ 6,400.00	114	$ 9,120.00	102	$ 8,160.00	110	$ 8,800.00	120	$ 9,600.00	130	$ 10,400.00
PTA REINSTATEMENT	27	$ 2,160.00	22	$ 1,760.00	19	$ 1,520.00	20	$ 1,600.00	25	$ 2,000.00	30	$ 2,400.00
PTA RENEWAL-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
PTA RENEWAL-ONLINE	1,784	$ 119,528.00	1,874	$ 125,558.00	1,842	$ 123,414.00	2,200	$ 147,400.00	2,500	$ 167,500.00	2,800	$ 187,600.00
PTA RENEWAL LATE-PAPER	1	$ 75.00	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
PTA RENEWAL LATE-ONLINE	187	$ 13,464.00	100	$ 7,200.00	137	$ 9,864.00	150	$ 10,800.00	175	$ 12,600.00	200	$ 14,400.00
PTA TEMP	30	$ 750.00	25	$ 625.00	28	$ 700.00	30	$ 750.00	40	$ 1,000.00	50	$ 1,250.00
RT APPLICATION	179	$ 14,320.00	142	$ 11,360.00	139	$ 11,120.00	150	$ 12,000.00	175	$ 14,000.00	200	$ 16,000.00
RT REINSTATEMENT	31	$ 2,480.00	19	$ 1,520.00	24	$ 1,920.00	30	$ 2,400.00	40	$ 3,200.00	50	$ 4,000.00
RT RENEWAL-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
RT RENEWAL-ONLINE	1,896	$ 136,512.00	1,897	$ 136,584.00	1,924	$ 138,528.00	2,250	$ 162,000.00	2,500	$ 180,000.00	2,750	$ 198,000.00
RT RENEWAL LATE-PAPER	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -	-	$ -
RT RENEWAL LATE-ONLINE	126	$ 9,702.00	116	$ 8,932.00	88	$ 6,776.00	100	$ 7,700.00	120	$ 9,240.00	140	$ 10,780.00
RT TEMP	38	$ 950.00	45	$ 1,125.00	36	$ 900.00	45	$ 1,125.00	50	$ 1,250.00	55	$ 1,375.00
RT STUDENT SPECIAL PERMIT	75	$ 1,125.00	67	$ 1,005.00	87	$ 1,305.00	95	$ 1,425.00	100	$ 1,500.00	105	$ 1,575.00
TW APPLICATION	233	$ 22,601.00	133	$ 12,901.00	97	$ 9,409.00	100	$ 9,700.00	125	$ 12,125.00	150	$ 14,550.00
TW RENEWAL	-	$ -	461	$ 44,717.00	446	$ 43,262.00	450	$ 43,650.00	460	$ 44,620.00	470	$ 45,590.00
IMLCC MEMBER PAYMENTS			1	$ 1,178,175.00	1	$ 1,312,440.00	1	$ 1,443,684.00	1	$ 1,588,052.00	1	$ 1,746,858.00
LICENSE VERIFICATIONS	4,557	$ 113,925.00	3,578	$ 89,450.00	3,055	$ 76,375.00	3,500	$ 87,500.00	4,000	$ 100,000.00	4,500	$ 112,500.00
DUPLICATE LICENSES	99	$ 1,485.00	81	$ 1,215.00	59	$ 885.00	75	$ 1,125.00	100	$ 1,500.00	125	$ 1,875.00
TOTALS from LICENSE FEES	40,220	**$ 6,859,630.00**	38,270	**$ 7,935,835.00**	38,988	**$ 8,356,495.00**	43,154	**$ 9,309,149.00**	46,849	**$ 10,151,086.00**	50,489	**$ 10,997,111.00**
REVENUE from WEB APPLICATION HOSTING		$ 212,224.00		$ 235,560.00		$ 166,672.00		$ 166,672.00		$ 166,672.00		$ 166,672.00
TOTAL INCOME		**$ 7,071,854.00**		**$ 8,171,395.00**		**$ 8,523,167.00**		**$ 9,475,821.00**		**$ 10,317,758.00**		**$ 11,163,783.00**
PAYING TO SGF		$ 100,000.00		$ 100,000.00		$ 100,000.00		$ 100,000.00		$ 100,000.00		$ 100,000.00
MEDICAL RECORDS TRUST FUND		$ 35,000.00		$ 35,000.00		$ 35,000.00		$ 35,000.00		$ 35,000.00		$ 35,000.00
AVAILABLE TO AGENCY		**$ 6,936,854.00**		**$ 8,036,395.00**		**$ 8,388,167.00**		**$ 9,340,821.00**		**$ 10,182,758.00**		**$ 11,028,783.00**

EXPENDITURES

OBJECT CODE 510100-519900- SALARIES AND WAGES

Summary: This portion of the budget request is for salaries and wages for board staff. The Boards' FTE count for FY2027 is 67 (48 regular and 19 non-FTE). Interns/Law Clerks are not included in our total staff counts.

The estimates below reflect the amount anticipated to provide for the 67 FTE staff needed as well as law clerks and Board and Committee members. These amounts maintain full staffing at current pay levels with no salary increases included and is based on the Budget Cost Indices.

FY 2027: $6,078,423.00

FY 2028: $6,403,148.00

FY 2029: $6,250,621.00

OBJECT CODE 520100-529900 CONTRACTUAL SERVICES

Summary: This portion of the budget is for the Provider Health Program expenses, the Medical Records Maintenance Trust Fund (HB 2010, effective July 1, 2009), out of state travel expenses for staff and board members to attend association meetings, in state travel for board and committee meetings, and investigative and hearing travel, maintenance of the computer system and software, postage, rents/leases. professional consultants; expert witnesses, OITS communication expenses, and court reporting.

FY2027: $2,096,025.00 represents the amount needed to provide normal operating expenses for contractual services based on the cost indices. This figure includes (but is not limited to) the following:

- $590,623.00 for the Provider Health Program.
- $80,000.00 for the retention of a Medical Director.

- $35,000.00 for the Medical Records Maintenance Trust Fund to cover costs for transfer, maintenance, and storage of abandoned medical records that will be placed under the Board's custodial care, thereby allowing authorized patients to have access to their records while preserving their privacy and confidentiality rights.

- $336,372.00 for agency rent.

FY 2028: $2,116,759.00 represents the amount needed to provide normal operating expenses for contractual services based on the cost indices. This figure includes (but is not limited to) the following:

- $590,623.00 for the Provider Health Program.

- $80,000.00 for retention of a Medical Director.

- $35,000.00 for the Medical Records Maintenance Trust Fund to cover costs for transfer, maintenance, and storage of abandoned medical records that will be placed under the Board's custodial care, thereby allowing authorized patients to have access to their records while preserving their privacy and confidentiality rights.

- $338,159.00 for agency rent.

FY 2029: $2,511,590.00 represents the amount needed to provide for normal operating expenses for contractual services based on the cost indices. This figure includes (but is not limited to) the following:

- $590,623.00 for the Provider Health Program.

- $80,000.00 for retention of a Medical Director.

- $35,000.00 for the Medical Records Maintenance Trust Fund to cover costs for transfer, maintenance, and storage of abandoned medical records that will be placed under the Board's custodial care, thereby allowing authorized patients to have access to their records while preserving their privacy and confidentiality rights.

- $338,163.00 for agency rent.

OBJECT CODE 530100-539900-COMMODITIES

Summary: Items covered under this object code are for expenses related to office maintenance, professional, office, and computer supplies.

FY 2027: $36,350.00 represents the amount needed to allow the agency to maintain current service levels.

FY 2028: $39,800.00 represents the amount needed to allow the agency to maintain current service levels.

FY 2029: $43,550.00 represents the amount needed to allow the agency to maintain current service levels.

OBJECT CODE 540100-549900 CAPITAL OUTLAY

Summary: Items covered under this object code are expenses related to items such as new computer equipment, replacement of obsolete computer equipment, furniture, household equipment, office equipment, and software upgrades.

Enhancement Package – FY2027: The Kansas State Board of Healing Art is requesting an enhancement package in the amount of $1,185,605 to our FY 2027 allocation to upgrade the agency's antiquated licensing and regulatory software, MyLicense (MLO), with Evoke regulatory management platform. System Automation (SA) is the proprietor of both systems, and MLO has been the agency's platform since 2013. SA announced in 2025 an MLO "end-of-life" date of 6/30/2027. While the system may still function, SA will no longer provide support or service for it. Evoke is their modernized and customizable software platform, currently used by another state agency. The enhanced expenditure amount for FY2027 would be covered entirely with agency fee funds; no SGF is requested. The proposed project has been submitted and approved, as required, through the KITO Approval and Reporting System (KARS). Full enhancement package is attached.

FY 2027: $1,295,131.00 represents the amount needed for capital outlay including the enhancement package.

FY 2028: $837,690.00 represents the amount needed for capital outlay.

FY 2029: $118,050.00 represents the amount needed for capital outlay.

Narrative Information for Biennial Agencies—DA 400

Division of the Budget — Agency Kansas Board of Healing Arts

State of Kansas — Program Administration and Regulation

404 Aggregate Report

Agency : 00105 Board of Healing Arts
Version : 2028-A-02-00105
Series : 2705 HEALING ARTS FF

		FY 2026 Actuals	FY 2027 Adjusted Budget Request	FY 2028 Adjusted Budget Request	FY 2029 Adjusted Budget Request
40007	CASH FORWARD	7,359,771	7,788,427	7,758,819	8,679,680
420400	CLERICAL SERVICES	91,039	88,625	101,500	114,375
420990	OTHER SERVICE CHARGES	594	500	500	500
421100	LICENSE PERSONAL SERVICES	8,215,273	9,185,524	10,014,586	10,847,736
425010	DEPARTMENTAL OR AGENCY SALES	166,672	166,672	166,672	166,672
462110	RECOVERY OF CURRENT FY EXP	1,524	0	0	0
462220	IMPREST FUND ADVANCE REFUND	2,500	0	0	0
469010	RECOVERY OF PRIOR FY EXP	8,009	0	0	0
	Total Available	15,845,382	17,229,748	18,042,077	19,808,963
	Total Reportable Expenditures	8,056,955	9,470,929	9,362,397	8,888,611
	Total Expenditures	8,056,955	9,470,929	9,362,397	8,888,611
	Balance Forward	7,788,427	7,758,819	8,679,680	10,920,352

Narrative Information for Biennial Agencies—DA 400

Division of the Budget — Agency Kansas Board of Healing Arts

State of Kansas — Program Administration and Regulation

404 Aggregate Report

Agency : 00105 Board of Healing Arts
Version : 2028-A-02-00105
Series : 7206 MED RECORD MAIN TRST FD

		FY 2026 Actuals	FY 2027 Adjusted Budget Request	FY 2028 Adjusted Budget Request	FY 2029 Adjusted Budget Request
40007	CASH FORWARD	18,807	38,390	38,390	38,390
421100	LICENSE PERSONAL SERVICES	39,110	35,000	35,000	35,000
430150	AVERAGE DAILY BALANCE INTEREST	473	0	0	0
	Total Available	58,390	73,390	73,390	73,390
	Total Reportable Expenditures	20,000	35,000	35,000	35,000
	Total Expenditures	20,000	35,000	35,000	35,000
	Balance Forward	38,390	38,390	38,390	38,390

Narrative Information for Biennial Agencies—DA 400

Division of the Budget
State of Kansas

Agency Kansas Board of Healing Arts
Program Administration and Regulation

Custom 406/410 Report

Division of the Budget
KANSAS

Obj. Code	OBJECTS OF EXPENDITURE	FY 2027 Base Budget Request		FY 2027 Agency Change Packages		FY 2027 Adjusted Budget Request	
	Salaries and Wages	6,078,423	0	0	0	6,078,423	0
	TOTAL Salaries and Wages	**6,078,423**	**0**	**0**	**0**	**6,078,423**	**0**
52000	Communication	41,050	0	0	0	41,050	0
52100	Freight and Express	3,000	0	0	0	3,000	0
52200	Printing and Advertising	3,750	0	0	0	3,750	0
52300	Rents	412,372	0	0	0	412,372	0
52400	Reparing and Servicing	172,500	0	0	0	172,500	0
52500	Travel and Subsistence	22,400	0	0	0	22,400	0
52510	InState Travel and Subsistence	7,500	0	0	0	7,500	0
52520	Out of State Travel and Subsis	28,500	0	0	0	28,500	0
52600	Fees-other Services	526,003	0	0	0	526,003	0
52700	Fee-Professional Services	858,000	0	0	0	858,000	0
52900	Other Contractual Services	20,950	0	0	0	20,950	0
	TOTAL Contractual Services	**2,096,025**	**0**	**0**	**0**	**2,096,025**	**0**
53000	Clothing	0	0	0	0	0	0
53200	Food for Human Consumption	0	0	0	0	0	0
53500	Vehicle Part Supply Accessory	2,500	0	0	0	2,500	0
53600	Pro Science Supply Material	1,350	0	0	0	1,350	0
53700	Office and Data Supplies	22,500	0	0	0	22,500	0
53900	Other Supplies and Materials	10,000	0	0	0	10,000	0
	TOTAL Commodities	**36,350**	**0**	**0**	**0**	**36,350**	**0**
	TOTAL Capital Outlay	**109,526**	**0**	**1,185,605**	**0**	**1,295,131**	**0**
	SUBTOTAL State Operations	**8,320,324**	**0**	**1,185,605**	**0**	**9,505,929**	**0**
55200	Claims	0	0	0	0	0	0
	TOTAL Other Assistance	**0**	**0**	**0**	**0**	**0**	**0**
	TOTAL REPORTABLE EXPENDITURES	**8,320,324**	**0**	**1,185,605**	**0**	**9,505,929**	**0**
	TOTAL EXPENDITURES	**8,320,324**	**0**	**1,185,605**	**0**	**9,505,929**	**0**

Narrative Information for Biennial Agencies—DA 400

Division of the Budget — Agency Kansas Board of Healing Arts

State of Kansas — Program Administration and Regulation

Custom 406/410 Report

Division of the Budget
KANSAS

Fund Code	FUND/ACCOUNT TITLE	FY 2027 Base Budget Request		FY 2027 Agency Change Packages		FY 2027 Adjusted Budget Request	
2705	0100 HEALING ARTS FF	8,279,324	0	1,185,605	0	9,464,929	0
2705	0104 HEALING ARTS FF-OFFCIAL HOSP	5,000	0	0	0	5,000	0
2705	0130 HEALING ARTS FF-DISCPLNY HRNGS	1,000	0	0	0	1,000	0
7206	7200 MED RECORD MAIN TRST FD	35,000	0	0	0	35,000	0
	TOTAL GENERAL FUNDS	**0**	**0**	**0**	**0**	**0**	**0**
	40 TOTAL ALL OTHER FUNDS	**8,320,324**	**0**	**1,185,605**	**0**	**9,505,929**	**0**
	44 TOTAL ALL FUNDS	**8,320,324**	**0**	**1,185,605**	**0**	**9,505,929**	**0**

Narrative Information for Biennial Agencies—DA 400

Division of the Budget — Agency Kansas Board of Healing Arts

State of Kansas — Program Administration and Regulation

Custom 406/410 Report

Division of the Budget
KANSAS

Obj. Code	OBJECTS OF EXPENDITURE	FY 2028 Base Budget Request	FY 2028 Agency Change Packages	FY 2028 Adjusted Budget Request	FY 2029 Base Budget Request	FY 2029 Agency Change Packages	FY 2029 Adjusted Budget Request
	Salaries and Wages	6,403,148	0	6,403,148	6,250,621	0	6,250,621
	TOTAL Salaries and Wages	**6,403,148**	**0**	**6,403,148**	**6,250,621**	**0**	**6,250,621**
52000	Communication	42,050	0	42,050	42,600	0	42,600
52100	Freight and Express	3,250	0	3,250	3,500	0	3,500
52200	Printing and Advertising	4,000	0	4,000	4,250	0	4,250
52300	Rents	415,159	0	415,159	416,163	0	416,163
52400	Reparing and Servicing	177,750	0	177,750	556,127	0	556,127
52500	Travel and Subsistence	23,250	0	23,250	24,100	0	24,100
52510	InState Travel and Subsistence	7,750	0	7,750	8,250	0	8,250
52520	Out of State Travel and Subsis	29,750	0	29,750	31,000	0	31,000
52600	Fees-other Services	532,500	0	532,500	539,750	0	539,750
52700	Fee-Professional Services	860,000	0	860,000	862,000	0	862,000
52900	Other Contractual Services	21,300	0	21,300	21,650	0	21,650
	TOTAL Contractual Services	**2,116,759**	**0**	**2,116,759**	**2,511,590**	**0**	**2,511,590**
53000	Clothing	0	0	0	0	0	0
53200	Food for Human Consumption	0	0	0	0	0	0
53500	Vehicle Part Supply Accessory	2,500	0	2,500	2,500	0	2,500
53600	Pro Science Supply Material	1,550	0	1,550	1,850	0	1,850
53700	Office and Data Supplies	24,500	0	24,500	26,500	0	26,500
53900	Other Supplies and Materials	11,250	0	11,250	12,500	0	12,500
	TOTAL Commodities	**39,800**	**0**	**39,800**	**43,350**	**0**	**43,350**
	TOTAL Capital Outlay	**837,690**	**0**	**837,690**	**118,050**	**0**	**118,050**
	SUBTOTAL State Operations	**9,397,397**	**0**	**9,397,397**	**8,923,611**	**0**	**8,923,611**
55200	Claims	0	0	0	0	0	0
	TOTAL Other Assistance	**0**	**0**	**0**	**0**	**0**	**0**
	TOTAL REPORTABLE EXPENDITURES	**9,397,397**	**0**	**9,397,397**	**8,923,611**	**0**	**8,923,611**
	TOTAL EXPENDITURES	**9,397,397**	**0**	**9,397,397**	**8,923,611**	**0**	**8,923,611**

Narrative Information for Biennial Agencies—DA 400

Division of the Budget — Agency Kansas Board of Healing Arts

State of Kansas — Program Administration and Regulation

Custom 406/410 Report

Division of the Budget
KANSAS

Fund Code	FUND/ACCOUNT TITLE	FY 2027 Base Budget Request		FY 2027 Agency Change Packages		FY 2027 Adjusted Budget Request	
2705	0100 HEALING ARTS FF	8,279,324	0	1,185,605	0	9,464,929	0
2705	0104 HEALING ARTS FF-OFFCIAL HOSP	5,000	0	0	0	5,000	0
2705	0130 HEALING ARTS FF-DISCPLNY HRNGS	1,000	0	0	0	1,000	0
7206	7200 MED RECORD MAIN TRST FD	35,000	0	0	0	35,000	0
	TOTAL GENERAL FUNDS	0	0	0	0	0	0
	40 TOTAL ALL OTHER FUNDS	8,320,324	0	1,185,605	0	9,505,929	0
	44 TOTAL ALL FUNDS	8,320,324	0	1,185,605	0	9,505,929	0

Narrative Information for Biennial Agencies—DA 400

Division of the Budget — Agency Kansas Board of Healing Arts

State of Kansas — Program Administration and Regulation

Series Funding Report

Division of the Budget
KANSAS

Reporting Level 0000000 State Board of Healing Arts

Series	FUND	BU	FY 2027 Base Budget Request	FY 2027 Agency Change Packages	FY 2027 Adjusted Budget Request			
1 – Salaries and Wages								
	2705	0100	6,078,423	0	6,078,423	0	0	0
	7206	7200	0	0	0	0	0	0
SubTotal Series 1			**6,078,423**	**0**	**6,078,423**	**0**	**0**	**0**
2 – Contractual Services								
	2705	0100	2,055,025	0	2,055,025	0	0	0
	2705	0104	5,000	0	5,000	0	0	0
	2705	0130	1,000	0	1,000	0	0	0
	7206	7200	35,000	0	35,000	0	0	0
SubTotal Series 2			**2,096,025**	**0**	**2,096,025**	**0**	**0**	**0**
3 – Commodities								
	2705	0100	36,350	0	36,350	0	0	0
SubTotal Series 3			**36,350**	**0**	**36,350**	**0**	**0**	**0**
4 – Capital Outlay								
	2705	0100	109,526	1,185,605	1,295,131	0	0	0
SubTotal Series 4			**109,526**	**1,185,605**	**1,295,131**	**0**	**0**	**0**
9 – Other Assistance								
	2705	0100	0	0	0	0	0	0
SubTotal Series 9			**0**	**0**	**0**	**0**	**0**	**0**

Narrative Information for Biennial Agencies—DA 400

Division of the Budget — Agency Kansas Board of Healing Arts

State of Kansas — Program Administration and Regulation

Series Funding Report

Division of the Budget
KANSAS

Reporting Level 0000000 State Board of Healing Arts

Series	FUND	BU	FY 2028 Base Budget Request	FY 2028 Agency Change Packages	FY 2028 Adjusted Budget Request	FY 2029 Base Budget Request	FY 2029 Agency Change Packages	FY 2029 Adjusted Budget Request
1 -- Salaries and Wages								
	2705	0100	6,403,148	0	6,403,148	6,250,621	0	6,250,621
	7206	7200	0	0	0	0	0	0
SubTotal Series 1			**6,403,148**	**0**	**6,403,148**	**6,250,621**	**0**	**6,250,621**
2 -- Contractual Services								
	2705	0100	2,075,759	0	2,075,759	2,470,590	0	2,470,590
	2705	0104	5,000	0	5,000	5,000	0	5,000
	2705	0130	1,000	0	1,000	1,000	0	1,000
	7206	7200	35,000	0	35,000	35,000	0	35,000
SubTotal Series 2			**2,116,759**	**0**	**2,116,759**	**2,511,590**	**0**	**2,511,590**
3 -- Commodities								
	2705	0100	39,800	0	39,800	43,350	0	43,350
SubTotal Series 3			**39,800**	**0**	**39,800**	**43,350**	**0**	**43,350**
4 -- Capital Outlay								
	2705	0100	837,690	0	837,690	118,050	0	118,050
SubTotal Series 4			**837,690**	**0**	**837,690**	**118,050**	**0**	**118,050**
9 -- Other Assistance								
	2705	0100	0	0	0	0	0	0
SubTotal Series 9			**0**	**0**	**0**	**0**	**0**	**0**

Enhancement Package – FY2027:

The enhancement package will be an 18-month Information Technology project that will begin in FY2027 and is scheduled to conclude in late FY2028. This would increase the authorized expenditure amount for FY2027 and would be covered with agency fee funds; no SGF is requested. The proposed project has been submitted and approved, as required, through the KITO Approval and Reporting System (KARS).

Rationale: System modernization has become increasingly necessary, as limitations continue to create barriers within the agency and ultimately to our consumers and the public.
Additional points:

- Timeline: MyLicense (MLO) "end-of-life" June 30, 2027: After that date, any ability to correct or modify the system will be minimal, superficial, and limited to the access of our internal IT team. The vendor will no longer provide updates or technical assistance.
    - Security: Regardless of application, legacy systems without technical support become vulnerable to more frequent and severe security issues.
- Familiarity: Both MLO and Evoke are software systems provided by SA, who are familiar with the legacy software, as well as the specific needs and complexities of our agency.
- Agency needs: Upgrading would allow for immediate improvements with the following:
    - Configurability: Evoke allows for modification, so the agency can adapt to legislative driven, regulatory, or other changes without incurring unexpected costs.
    - Modernize operations: Upgrade will allow for automation of many current manual workflows and processes within the agency and ultimately enable more efficient usage and allocation of agency resources.
    - Data: The agency will have the ability to provide enhanced real-time, forward-facing data.
    - Application Programming Interface (API) integration: The ability for system interfacing will allow for quicker compliance and service related to managing compact licensing legislation. This is currently a timely, manual process due to MLO limitations.

Planning: The agency took proactive and comprehensive steps to obtain information and consider all factors before making the decision to request an enhancement.

Actions taken include:

- Vetting: Multiple vendors and software platform demonstrations, and other replacement options were evaluated. Specific IT-related conversations were held with vendors pertaining to customization, data transition and ownership, support services, and security. Consumers of systems of interest were contacted for basic screening and review of the platforms and service provision.
- Budget analysis: Internal budget examination and overall feasibility discussions occurred. Estimates for start-up costs, ongoing expenses, scope, and implementation timelines were reviewed.
- Purchasing options: Processes and availability of options were reviewed with the Kansas State Department of Administration Office of Procurement.
- Board review: Information was presented to the KSBHA Board and approval was given to move forward.
- KARS: In accordance with state law for qualifying IT projects, the proposed initiative to upgrade to Evoke was submitted in the KITO Approval and Reporting System (KARS).
    - Specific information was provided to the Joint Committee on Information Technology (JCIT) through the JCIT Advice and Consult process and approval has been granted by the executive branch Chief Information Technology Officer (CITO).
    - The agency will meet all ongoing requirements of the KARS when implementation of the plan begins. This includes regular process reporting, project milestones, financials, and general oversight of the project.

Benefits to Kansans: This enhancement will be beneficial for Kansans as a new, modernized software platform would enable KSBHA to operate more productively and transparently, furthering the agency's mission of safeguarding the public through licensure, education and discipline of those who practice the healing arts in Kansas.

Benefits include:

- Licensees and employers:
    - Timeliness: Quicker processes, including application, renewal, and issuance of licenses.
    - Modernization: User experience will include a fully digitized and secure portal for all application processes, requirements, communications, payment processes, and status tracking. As demonstrated by another agency's current usage of Evoke.
- Kansas citizens:
    - Efficiency: Kansas state agency will operate with improved functionality and resource allocation.

- Accessibility: Upgraded technology could result in healthcare providers who qualify being licensed and serving Kansans timelier.
- Awareness: Realtime forward-facing data and the ability to quickly search for licensees.
- Public protection: Features such as API integration allow for more timely recourse from the agency in the event any action is necessary.

Cost and Funding: Enhancement will be paid entirely through the KSBHA fee fund, no SGF. The agency is requesting an increase of $1,185,605. to our FY2027 expenditure allocation.

- FY 2027 authorized expenditure amount: $8,320,324.00
- FY 2027 enhancement request amount: $1,185,605.00
- FY 2027 allocation with enhancement: $9,505,929.00

Evoke Projected Costs - FY 2027

	Deliverable	Line No	Part No.	Est. Delivery Date	Quantity	Price Per	Total
1	Platform Activation	1	SAC-EVK-ACT-DEPT	10/1/2026	1	$95,552.42	$95,552.42
2	Project Schedule	3	SAC-DEV-SPT-491	10/16/2026	1	$38,779.39	$38,779.39
3	Requirements Gathering and Design Sprint 1	2	SAC-CON-SPT-491	11/2/2026	2	$25,857.09	$51,714.18
4	Requirements Gathering and Design Sprint 2	2	SAC-CON-SPT-491	11/17/2026	2	$25,857.09	$51,714.18
5	Requirements Gathering and Design Sprint 3	2	SAC-CON-SPT-491	12/2/2026	2	$25,857.09	$51,714.18
6	Requirements Gathering and Design Sprint 4	2	SAC-CON-SPT-491	12/16/2026	2	$25,857.09	$51,714.18
7	Requirements Gathering and Design Sprint 5	2	SAC-CON-SPT-491	12/31/2026	2	$25,857.09	$51,714.18
8	Requirements Gathering and Design Sprint 6	2	SAC-CON-SPT-491	1/15/2027	2	$25,857.09	$51,714.18
9	Evoke Administrator Training	4	SAC-ML-TRAIN-491	1/19/2027	3	$9,995.52	$29,986.56
10	Solution Development Sprint 1	3	SAC-DEV-SPT	2/4/2027	1	$38,779.39	$38,779.39
11	Business Configuration Sprint 1	2	SAC-CON-SPT-491	2/4/2027	1	$25,857.09	$25,857.09
12	Solution Development Sprint 2	3	SAC-DEV-SPT	2/22/2027	1	$38,779.39	$38,779.39
13	Business Configuration Sprint 2	2	SAC-CON-SPT-491	2/22/2027	1	$25,857.09	$25,857.09
14	Solution Development Sprint 3	3	SAC-DEV-SPT	3/9/2027	1	$38,779.39	$38,779.39
15	Business Configuration Sprint 3	2	SAC-CON-SPT-491	3/9/2027	1	$25,857.09	$25,857.09
16	Solution Development Sprint 4	3	SAC-DEV-SPT	3/23/2027	1	$38,779.39	$38,779.39
17	Business Configuration Sprint 4	2	SAC-CON-SPT-491	3/23/2027	1	$25,857.09	$25,857.09
18	Solution Development Sprint 5	3	SAC-DEV-SPT	4/6/2027	1	$38,779.39	$38,779.39
19	Business Configuration Sprint 5	2	SAC-CON-SPT-491	4/6/2027	1	$25,857.09	$25,857.09
20	Solution Development Sprint 6	3	SAC-DEV-SPT	4/20/2027	1	$38,779.39	$38,779.39
21	Business Configuration Sprint 6	2	SAC-CON-SPT-491	4/20/2027	1	$25,857.09	$25,857.09
22	Solution Development Sprint 7	3	SAC-DEV-SPT	5/4/2027	1	$38,779.39	$38,779.39
23	Business Configuration Sprint 7	2	SAC-CON-SPT-491	5/4/2027	1	$25,857.09	$25,857.09
24	Solution Development Sprint 8	3	SAC-DEV-SPT	5/18/2027	1	$38,779.39	$38,779.39
25	Data and Document Migration Sprint 1	2	SAC-CON-SPT-491	5/18/2027	1	$25,857.09	$25,857.09
26	Solution Development Sprint 9	3	SAC-DEV-SPT	6/2/2027	1	$38,779.39	$38,779.39
27	Data and Document Migration Sprint 2	2	SAC-CON-SPT-491	6/2/2027	1	$25,857.09	$25,857.09
28	Interface Development Sprint 1	3	SAC-DEV-SPT	6/16/2027	1	$38,779.39	$38,779.39
29	Business Configuration Sprint 8	2	SAC-CON-SPT-491	6/16/2027	1	$25,857.09	$25,857.09
30	Interface Development Sprint 2	3	SAC-DEV-SPT	6/30/2027	1	$38,779.39	$38,779.39
31	Business Configuration Sprint 9	2	SAC-CON-SPT-491	6/30/2027	1	$25,857.09	$25,857.09
					FY 2027 TOTAL		**$1,185,604.73**

STRATEGIC PLAN



2026 - 2028

KANSAS STATE BOARD OF HEALING ARTS

TABLE OF CONTENTS

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3- Mission and Philosophy

4- About the Board

5- Strategic Process

6- Goals

Philosophy:

Safeguarding the public is the Board's primary responsibility. The Board and its staff approach their responsibilities in a balanced and efficient manner so licensing and regulation can be performed effectively for the benefit of every Kansan.

About the Board

The Kansas State Board of Healing Arts ("KSBHA" or "Board"), created in 1957, is the licensing and regulatory Board for many healthcare professionals in Kansas. The Board is comprised of 15 members including five Doctors of Medicine (M.D.), three Doctors of Osteopathy (D.O.), three Doctors of Chiropractic (D.C.), one Doctor of Podiatric Medicine (D.P.M.), and 3 public members. Advisory Councils were established by statute for each of the allied health care professions licensed and regulated by this agency to advise the Board in carrying out the provisions of their practice acts.

The agency licenses and regulates 16 different healthcare professions.

- Acupuncturist (L.Ac.)
- Athletic Trainer (A.T.)
- Contact Lens Distributor (CLD)
- Doctor of Chiropractic (D.C.)
- Doctor of Medicine & Surgery (M.D.)
- Doctor of Naturopathic Medicine (N.D.)
- Doctor of Osteopathic Medicine and Surgery (D.O.)
- Doctor of Podiatric Medicine (D.P.M.)
- Independent Certified Nurse Midwife (CNM-I)
- Occupational Therapist (O.T.)
- Occupational Therapy Assistant (O.T.A.)
- Physical Therapist Assistant (P.T.A.)
- Physical Therapist (P.T.)
- Physician Assistant (P.A.)
- Radiologic Technologist (L.R.T.)
- Respiratory Therapist (R.T.)

Strategic Process

The updated Strategic Plan serves as a 3-year road map for KSBHA. It also defines and shares the direction of the agency in relation to established core values. The plan drives internal best practices which align with carrying out the Board's mission of public safety. Each listed goal is followed by a purpose statement, then identifies high-level strategies and metrics necessary for achievement.

Core Values



Integrity



Accountability



Innovation



Service Oriented



Adaptability

Goal 1-

Modernize Agency Systems and Processes

Reduce technical debt by updating and optimizing technology resources to meet evolving business needs while simplifying and streamlining agency functions.

Strategies:

1. Migrate from high-risk legacy software system to modern, scalable platform.
2. Replace paper-based, manual workflows with automated processes where applicable.
3. Integrate ethical, state-approved, AI into high-volume, labor-intensive tasks, to augment internal business functions.
4. Enhance user experiences by reforming public-facing services into secure, user-friendly digital platforms.
5. Improve data quality, accuracy, and accessibility while strengthening cybersecurity protocols to protect information.

Goal 2-

Promote Human Resources

Invest in optimal staffing and quality resources to merge the efficiencies of technology with the personal connection required for quality customer service, real touch regulation, judgement, and complex decision making.

Strategies:

1. Attract, train, and retain the highest quality staff by supporting employee well-being, work-life balance, and professional development.
2. Further advance a workplace culture which promotes accountability, embraces technology, and remains open to change.
3. Foster a safe, healthy, and professional working environment through appropriate facilities and a safety-oriented culture.
4. Dedicate and protect staff time to work on agency technology and other initiatives
5. Develop onboarding process for board members, as well as succession plans for key board member positions.

Goal 3-

Increase Communication & Outreach

Educate and engage the public, licensees, applicants, and other stakeholders about the Board, its mission, activities, and services in an accurate and accessible manner.

Strategies:

1. Enhance online resources and stakeholder engagement.
2. Expand the scope and accessibility of the Board's education and outreach.
3. Maintain collaborative efforts with state and national entities.
4. Accurately and promptly respond to public records and data requests.
5. Pursue strategic Legislative engagement through an informational initiative.
6. Educate licensees about well-being and promote awareness to the Provider Health Programs

Goal 4-

Prioritize Agency Performance & Agility

Conduct continual evaluation of organizational effectiveness, risks, and adaptability.

Strategies:

1. Complete ongoing legacy projects.
2. Conduct policy and regulation reviews and updates.
3. Integrate data analytics into decision-making.
4. Collect stakeholder feedback and data.
5. Responsibly steward agency resources in compliance with Kansas Statutes, Administrative Rules, and all applicable state and agency policies.
6. Enhance Quality Assurance and Compliance.